



InterSafe

Our Incident Investigation Courses

InterSafe offers three incident investigation courses:

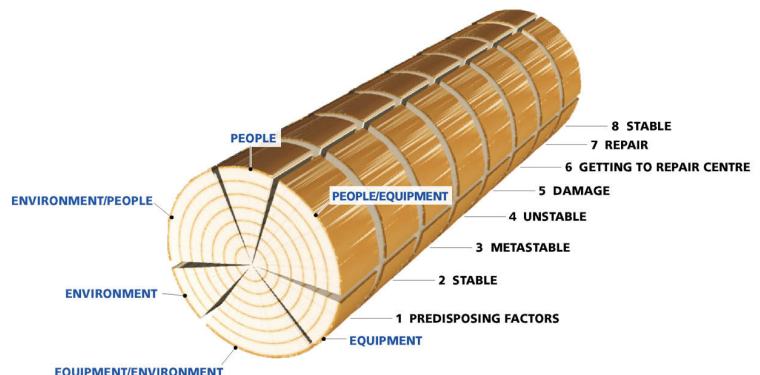
- **3 Day Advanced Level Course**
 - based on the **Analysis Reference Tree-Trunk (ART-T)** Incident Investigation model
 - advanced level investigation for incidents resulting in major and permanent damage
 - *Recommended* prerequisite training: 1 Day **Essential Factors** course
- **2 Day Basic Level Accredited Course**
 - based on the AQF Unit of Competency titled “**Conduct Safety and Health Investigations**”
 - this Unit is included in the Coal Mining Training Package, Metalliferous Mining Training Package, and the Extractive Industries Training Package
 - based on the Essential Factors Incident Investigation model
 - *Recommended* prerequisite training: 1 Day **Energy Concepts** course
- **1 Day Basic Level Course**
 - based on the Essential Factors Incident Investigation model – an abridged version of the ART-T model
 - basic level investigation for incidents resulting in all levels of damage
 - *Recommended* prerequisite training: 1 Day **Energy Concepts** course

Who is InterSafe?

InterSafe is an International safety management consultancy who specialise in incident/accident investigation. We have over **40 years of collective experience** has seen the preparation of more than **10,000 comprehensive incident/accident reports** (*predominantly fatal / permanently disabling occurrences*).

This experience and the expertise which arises through commitment to being at the forefront of international safety has led to the development and progressive refining of a unique way of thinking about, and investigating incidents.

InterSafe now finds itself increasingly sought after to share our powerful and effective incident investigation models and techniques. As a result, InterSafe offers 1, 2 and 3 day courses in incident / accident investigation on a request basis.



Why Is InterSafe's Model So Powerful and Effective?

Our individual belief systems, or models, dictate our perceptions. We tend to see things not as they are, but as we believe or expect them to be. Our beliefs or models can be either empowering or limiting depending on whether they help or hinder us in achieving our goals. Nowhere is this more evident than in incident investigation, where prejudices, preconceptions and value judgements predominate along with limiting beliefs such as "most accidents are caused by human error/unsafe acts". Such models, subconsciously, restrict the flow of information and result in many relevant factors in an incident being.

InterSafe's ART-T / Essential Factors model guides an objective observation of the incident by introducing a useful frame of reference which:

- is conceptually clear
- is cohesive and logical
- is scientific
- helps maximise the identification of relevant factors and, therefore, potential points of control
- is based on "IS" thinking not "Cause/Effect" thinking

Effective incident investigation can only occur once limiting beliefs are challenged and superseded.

Who uses the InterSafe Incident Investigation Training Courses?

Over the last 20 years we have trained over 12,000 course participants from clientele including:

- **Government Organisations**
 - Australian Nuclear Science Technology Organisation (ANSTO)
 - Workplace & Mines Inspectors
 - Qld Sunwater
- **Mining**
 - Rio Tinto (Aluminium, Minerals, Iron, Coal)
 - Anglo Coal
 - Xstrata (Coal, Copper)
 - BHP Coal
 - Newcrest Mining
 - Foxleigh Mining
 - Leighton Contractors
 - HWE
 - Dalrymple Bay Coal Terminal
- **Construction**
 - Leighton Contractors
 - Laing O'Rourke
 - Bechtel Minproc Joint Venture
- **Universities**
 - University of Queensland
 - University of New South Wales
 - Queensland University of Technology.
- **Other**
 - National Safety Council
 - Institute of Engineers Australia
 - International Ergonomics Society
 - Genesis Energy (NZ)
 - Alstom Power Services

Testimonials are available. Common feedback drawn from course assessments include "dynamic and entertaining", "engaging", "eye opening", "useful and practical", "paradigm shifting".

For further detailed information please refer to individual information sheets for each course model.

Incident Investigation - The InterSafe Way

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InterSafe

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