

8Steps™

8Steps™ is our process tool for conducting an incident investigation

It has, as the name suggests, 8 steps in the process. The first 4 steps, Part A, relate to Understanding the Incident and the final 4 steps, Part B, relate to Analysis and Identifying Controls. The 8 steps have been selected based on our experience of conducting investigations and includes critical steps that are often overlooked by others.

Utilising the 8Steps™ process tool in your organisation will provide a simple, consistent and repeatable approach to investigations. It provides a framework for conducting the investigation and also for reporting.



8Steps™ is unlike other investigation tools in that it is purely an investigation process tool as distinct from an investigation analysis model.

Our experience is that when organisations introduce just an analysis model that the quality of scoping, data collection and understanding of the incident is often thwarted by an attempt to start analysing to identify the cause and the solution. People are often more focussed on the analysis than on acquiring a quality understanding of the incident.

It is common, for example, for investigations to be named after the analysis model. It is critical for success that investigators seek to understand the incident in detail BEFORE attempting to solve the problem. 8Steps™ provides this focus and ensures quality data is fed into the analysis model at Step 5.





OF EFFECTIVE INCIDENT INVESTIGATION

The 8Steps™ process tool can be applied to all levels of investigation but is typically most useful for higher level incidents.

Part B is based on using the InterSafe Essential Factors™ or ART-T™ analysis models but can be modified to suit your particular analysis tool of choice.

Please contact us if you would like to discuss an Understanding Incidents course or how InterSafe could assist.

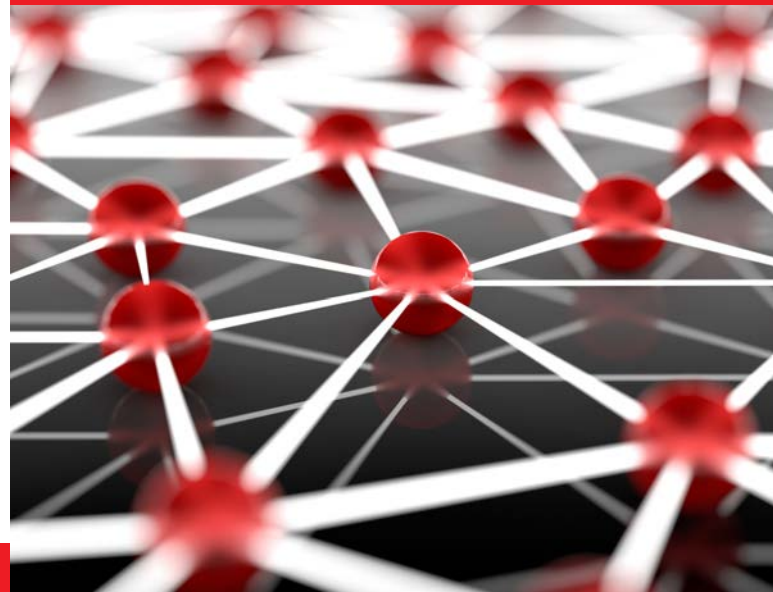


Next Steps

If you would like to discuss an 8Steps™ course or how InterSafe could assist you, please contact one of our team on:

+61 7 3895 8111

or enquiries@intersafe.com.au



Basic and Advanced Level Training

InterSafe offers Basic and Advanced Level modules of 8Steps™ Part A and Part B.

The maximum group size for each module is 15 participants. Each day of training is typically 9 hours including breaks.

Basic Level

Advanced Level

**Part A:
Understanding Incidents**

1 day

2 days

**Part B:
Analysis &
Identifying Controls**

1 day

2 days

Who is InterSafe?

InterSafe specialises in incident investigation to Engineer Safer Workplace Solutions. InterSafe has assisted our clients in effectively controlling the future through preparation of more than 10,000 comprehensive incident reports (dealing mostly with fatal/permanently disabling occurrences) throughout 60 years of collective experience.

This experience has led to a unique way of thinking about, investigating and preventing incidents. InterSafe shares these powerful and effective investigation models and techniques through a range of courses and services.



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