



InterSafe
Protecting People



Auditing the Effectiveness of Critical Controls through Interactive Group Conversations



Collective Insights™ is an Innovative and Effective Engagement Process for Management Teams and Work Groups

High risk management relies on establishing and maintaining critical controls. These critical controls can mitigate the potential for damage or enhance damage recovery activities. Critical controls may be non effective at implementation or become non effective over time. Persons who audit these controls solely through observation processes will miss a significant proportion of information.

Collective Insights™ is a process of engaging a management team or work group to harvest their collective experience of the effectiveness of controls within their workplace. Those controls can be behavioural or equipment related at a task level. The process is designed to enable the free flow of quality information between workers and their managers so that gaps can be quickly identified and remedied.

The Collective Insights™ Process Produces Quality Interventions

Collective Insights™ is a continuous improvement process that uses the collective experience and knowledge of the peer group to identify a list of critical issues and their associated controls and then explore the effectiveness of those controls.

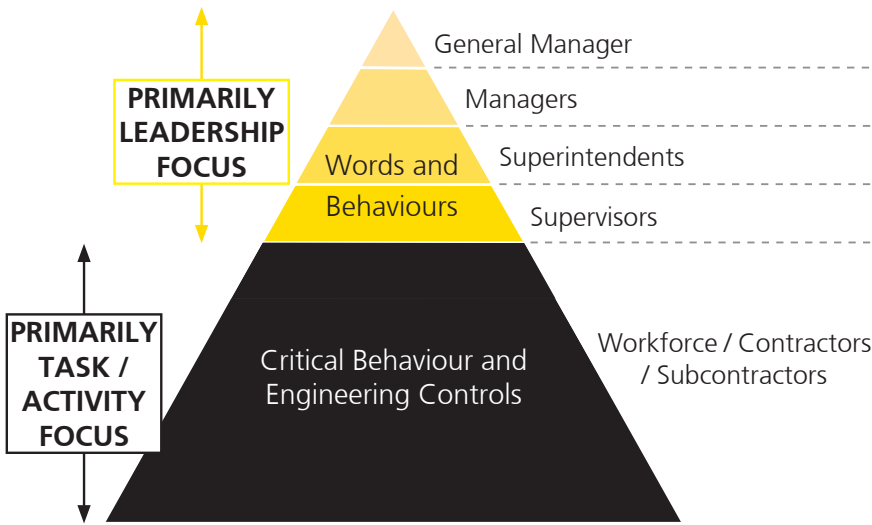
Here is one manager's experience of the process:

Being an old dog who sometimes has trouble with new tricks, my initial reaction on the usefulness of these sessions was one of indifference. But having been through this now, and being on the receiving end of the large volume of positive response from the blokes on the site, it has been a real eye opener, to the point where I was selling the merits of the process to the local CFMEU organiser on our site yesterday. Even his response was very positive, especially with the attendees involvement and our letting them take ownership of the process and outcomes.

Collective Insights™ reinforces the positive aspects of OH&S activity while exploring the opportunities. Actively engaging management teams and work groups in Collective Insights™ communicates to all levels of an organisation that management is committed to the effective reduction of the likelihood of permanently damaging incidents.



There are critical leadership behaviours and / or task related behaviours relevant to all levels of an organisation. In addition, there are critical engineering controls at task level.



Training Courses

InterSafe offers a range of training courses including:

- Lead Investigator's course for Fatality Investigations
- Understanding Incidents (8Steps™)
- Hazard Awareness (Energy Concepts™)
- Safety in Design Training (InFormed™)

Details are available at www.intersafe.com.au

Next Steps

If you would like to discuss Collective Insights™ or how InterSafe could assist you please contact one of our team on:

+61 7 3895 8111

or enquiries@intersafe.com.au

Other Services

InterSafe is also able to assist with site incident investigations in the following ways:

- Independent investigation
- Lead site team
- Coach / mentor site team leader
- Provide process or content expertise
- Review incident investigation reports
- Coach Collective Insights™ facilitators

Who is InterSafe?

InterSafe specialises in incident investigation. InterSafe has assisted our clients in effectively controlling the future through preparation of more than 10,000 comprehensive incident reports (dealing mostly with fatal/permanently disabling occurrences) throughout 60 years of collective experience.

This experience has led to a unique way of thinking about, investigating and preventing incidents. InterSafe shares these powerful and effective investigation models and techniques through a range of courses and services.



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