

## Focussed Recall™

**You may not know the actual 'high risks' present in your business... but your workers do. They just need to be asked the right questions.**

**Focussed Recall™ is our powerful workforce engagement process for capturing the unreported knowledge of your workers to predict future incidents that could result in permanent damage to people.**

The core of the process is actively harvesting the experience of the workforce using a framework of focussing questions. After problems are identified each is evaluated for solutions based on our expertise in understanding how people are permanently damaged.

Utilising the Focussed Recall™ process in your organisation will help you implement controls that will address the genuine high risks faced by your workers. These risks may have not been reported or considered worthy of intervention. Focussed Recall™ will give you confidence that you are spending time, resources and effort in managing the most likely sources of permanent damage (fatality & permanent impairment) for your workers.



Conventional incident / hazard reporting systems rely on the worker or observer identifying and reporting perceived risks. There are generally gaps in this approach. For example, people do not generally perceive the risk of permanent life-altering damage from over-exertion in manual handling, nearly falling or being jolted and jarred whilst in a vehicle as it is often seen as just part of the work. The Focussed Recall™ process, which is unlike conventional systems, is based on our knowledge of what actually produces fatal and non-fatal permanent damage to persons and actively seeks out workforce exposures to these risks



The Focussed Recall™ process can be implemented at a workgroup, department, site or organisational level. The choice is entirely yours. Recall sessions are facilitated by our consultants and generally conducted with groups of 5 to 6 persons, ideally capturing at least 30% of the workforce to ensure all critical risks are identified. The output of the process is a detailed and prioritised report with recommended solutions that can form the basis of, or complement an existing, High Risk Management Plan for your work team, work area, site or business. The output can also feed your Critical Control Monitoring Program.

Please contact us to discuss your specific needs.



## Next Steps

If you would like to discuss **Focussed Recall™** in your risk management activities, please contact one of our team on:

+61 7 3895 8111

or [enquiries@intersafe.com.au](mailto:enquiries@intersafe.com.au)

## Who is InterSafe?

InterSafe specialises in incident investigation to Engineer Safer Workplace Solutions. InterSafe has assisted our clients in effectively controlling the future through preparation of more than 10,000 comprehensive incident reports (dealing mostly with fatal/permanently disabling occurrences) throughout 60 years of collective experience.

This experience has led to a unique way of thinking about, investigating and preventing incidents. InterSafe shares these powerful and effective investigation models and techniques through a range of courses and services.



**InterSafe**  
Protecting People

Unit 1, 5 Henry Street  
[PO Box 3300]

Loganholme, Qld 4129 Australia

**InterSafe** ABN 53 071 971 376

**Phone: +61 7 3895 8111**

[enquiries@intersafe.com.au](mailto:enquiries@intersafe.com.au)

[www.intersafe.com.au](http://www.intersafe.com.au)