



InterSafe
Protecting People

Fatality Lead Investigators Course

Most companies strive to be fatality free and the investigation of these tragic incidents is critical to learning and preventing a reoccurrence



OF EFFECTIVE INCIDENT INVESTIGATION

Why the Fatality Lead Investigators Course?

Companies have identified opportunities to improve the process for investigations of fatal incidents (major and catastrophic). In many investigations the focus has been on the immediate circumstances of the incident with inadequate considerations given to the cultural and leadership aspects that may have contributed to the incident. As a result, concerns were raised regarding the effectiveness of the investigation process.

The 3 day Fatality Lead Investigators Course has been developed by InterSafe to assist Fatality Lead Investigators to lead a team to effectively understand 'what' and 'why' it happened to prevent a reoccurrence producing effective outcomes from fatality investigations.

Who is the Course for?

The course is designed for General Manager level capability participants who may be called upon to lead a major or catastrophic investigation.

Your company Incident Management Procedure is also reviewed and discussed with particular focus on the role of the Lead Investigator.

Course notes, case studies, checklists and audit criteria tools are provided to ensure critical issues are more likely to be addressed at each step of the process when real life situations are faced.

The maximum group size for this course is 15 participants. Each day of training is typically 9 hours including breaks.

How will this Course Help you?

Our individual belief systems, or models, dictate our perceptions. We see things not as they are, but as we believe or expect them to be. Our beliefs or models can be either empowering or limiting depending on whether they help or hinder us in achieving our goals. Nowhere is this more evident than in incident investigation, where prejudices, preconceptions and value judgements reign along with limiting beliefs such as 'most accidents are caused by human error / unsafe acts'. Such models, subconsciously, restrict the flow of information and result in many relevant factors in an incident sequence being missed.

This course will provide you with:

- tools/models that are conceptually clear, cohesive, logical and scientific
- an objective observation of the incident sequence by introducing useful frames of reference
- help in maximising the identification of relevant factors and, therefore, potential points of control
- an effective process
- skills to lead and manage a team in a highly stressful situation

Effective incident investigation can only occur once limiting beliefs are challenged and superseded.

This course will also provide you with tools and knowledge to assist you and your team manage your own health and safety within your role.



Course	Fatality Lead* Investigator	SP Lead Investigator	Essential Factors™
Purpose	Lead Investigator - Fatality	Lead Investigator - SP	Analysis Facilitator
Participant	General Manager or equivalent	Manager or equivalent	HSEC Professionals, Supts. or equivalent
8Steps™ Focus	Steps 1 - 4 & 8 in detail Steps 5 - 7 discussed	Steps 1 - 4 & 8 in detail Steps 5 - 7 discussed	Steps 1 - 4 discussed Steps 5 - 8 in detail
Duration	3 days	2 days	2 days (1 day after LI Course)

* Includes fatality scene and team management as well as external stakeholder interface



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What the Course Covers

The 3 day Fatality Lead Investigator Course covers the following models and concepts which underpin an effective investigation process.

1. Company Incident Management Procedure
2. How to manage a fatality scene
3. How to interact with police, mines department, etc.
4. Scientific Process and Incident Investigation
5. Egocentric vs. Ergonomic Model
6. Thinking vs. Feeling Model
7. ART-T™ Timeline Model for Incident Sequences
8. Essential Factors™ Thinking
9. 'Human Factors' Concepts
10. Fatality investigation interviewing
11. Hypothesis forming and testing
12. Taxonomy and its implication for recommendations
13. Collective Insights™ Model for establishing / modifying group performance
14. Organisation Model – Policies / Systems / Procedures / Standards
15. Culture Model – Shared values / beliefs / behaviours
16. System Model – Authorised / unauthorised and productive / non-productive
17. VAACS Model for effective recommendations

The course also includes practical application of the theory using case studies. Specific examples and learnings from previous fatality investigations are also provided to reinforce the content.



Other Services

InterSafe is also able to assist with site incident investigations in the following ways:

- Independent investigation
- Lead Site team
- Coach / mentor site team leader
- Provide process or content expertise
- Review incident investigation reports



Next Steps

If you would like to discuss an **Fatality Lead Investigators Course** please contact:

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Who is InterSafe?

InterSafe specialises in incident investigation to Engineer Safer Workplace Solutions. InterSafe has assisted our clients in effectively controlling the future through preparation of more than 10,000 comprehensive incident reports (dealing mostly with fatal/permanently disabling occurrences) throughout 60 years of collective experience.

This experience has led to a unique way of thinking about, investigating and preventing incidents. InterSafe shares these powerful and effective investigation models and techniques through a range of courses and services.



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